

# Pennsylvania Child Support Prepaid Card issued by Comerica

You have several options to receive your payments: direct deposit to your bank account; direct deposit to your own prepaid account; or this prepaid card. You do not have to accept this prepaid card. Ask the state agency about other options.

Monthly fee	Per purchase	ATM withdrawal	Cash reload
<b>\$0</b>	<b>\$0</b>	<b>\$1.35*</b> <small>in-network out-of-network</small>	<b>N/A</b>

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ATM balance inquiry (in or out-of-network)

\$0.50

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Customer service (automated or live agent)

\$0.25\* per call

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Inactivity

\$0

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## **We charge one other type of fee.**

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Card replacement fee (regular or expedited delivery)

\$5.00\*\* or \$15.00\*\*

\* This fee can be lower depending on how and where this card is used. See separate disclosure for ways to access your funds and balance information for no fee \*\*and for information on standard and expedited delivery of card replacements.

## **No overdraft/credit feature.**

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

Find details and conditions for all fees and services in the cardholder agreement.

## List of all fees for PA Child Support Way2Go Card Prepaid Mastercard

All Fees	Amount	Details
<b>Get Started</b>		
Card purchase	\$0.00	There is no fee to obtain a Card account.
<b>Monthly Usage</b>		
Monthly Usage Fee	\$0.00	There is no monthly fee associated with this card.
<b>Spend money</b>		
Point-of-sale (POS)	\$0.00	There is no fee for POS purchase transactions conducted in the U.S. using your signature or Personal Identification Number (PIN) number.
Online Bill Payment	\$0.00	There is no fee for paying bills online via GoProgram.com.
<b>Get Cash</b>		
ATM withdrawal (in-network)	\$1.35	This is our fee. You are allowed one (1) ATM withdrawal per month for no fee at in-network ATM locations. In-network refers to MoneyPass and PNC ATMS. Locations can be found at <a href="http://moneypass.com/atm-locator.html">moneypass.com/atm-locator.html</a> and <a href="https://apps.pnc.com/locator/search">https://apps.pnc.com/locator/search</a> . When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.
ATM withdrawal (out-of-network)	\$1.35	This is our fee. You will be charged for each transaction conducted at out of network ATM locations. Out-of-network refers to any ATMs not in the MoneyPass and PNC ATM Network. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.
Teller-assisted cash withdrawal (OTC)	\$0.00	There is no fee for teller-assisted cash withdrawals conducted at Mastercard Member Bank or Credit Union teller windows.
<b>Information</b>		
Instant mobile balance inquiry text	\$0.00	There is no fee to sign up for deposit notification, low balance alert and/or instant mobile alert via email, phone or text message. You may also sign up for Instant Mobile Text Alerts. You are responsible for all charges and fees associated with usage of email or text messages imposed by your mobile carrier or internet service provider.
ATM balance inquiry (in or out-of-network)	\$0.50	This is our fee. You will be charged for each balance inquiry conducted at ATM locations, in or out-of-network.
Customer service	\$0.25	This is our fee. You are allowed six (6) calls to the Interactive Voice Response (IVR) line for no fee. A fee is assessed for each additional call.
<b>Using your card outside the U.S.</b>		
International Transaction fee	3%	Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.
International ATM withdrawal	\$1.35	This is our fee. You will be charged for each transaction conducted at out of network ATM locations. Out-of-network refers to any ATMs not in the MoneyPass and PNC ATM Network. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00
International ATM balance inquiry	\$0.50	This our fee. You will be charged for each ATM balance inquiry at in or out-of-network ATM locations. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
<b>Other</b>		
Card replacement	\$5.00	This is our fee. After receipt of your initial Card, you will be allowed one (1) Card replacement within the same 12-month period, a fee will be assessed for each card replacement request within a 12-month period. Standard delivery (7 to 10 calendar days).
Expedited card delivery	\$15.00	If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee, in addition to any applicable card replacement fee. Expedited card delivery can be expected within 3 to 5 calendar days.
Funds transfer via Interactive Voice Response (IVR-phone) or web portal	\$0.00	There is no fee for you to transfer funds from your card account to a U.S. bank account owned by you.
Inactivity fee	\$0.00	There is no fee charged should your card become inactive. Inactivity is defined as no deposits, purchases, calls to the automated or live customer service, cash withdrawals, ATM balance inquiries, or fund transfers for 12 consecutive months.

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See [fdic.gov/deposit/deposits/prepaid.html](http://fdic.gov/deposit/deposits/prepaid.html) for details.

No overdraft/credit feature.

Contact Go Program Customer Service by calling 1-800-304-1669, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit [www.GoProgram.com](http://www.GoProgram.com).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](http://cfpb.gov/complaint).