

## Request for Proposals RFP 22-08 Out of School Youth

### Workforce Innovation & Opportunity Act (WIOA) Funded Out-of-School Youth (OSY) Program

WIOA/OSY Program: Contract Period July 1, 2023–June 30, 2025
based on performance, and with an
option to extend for up to two years without rebid

Year-Round Out-of-School Youth Programs through PA CareerLink® Bucks County

RFP Release Date: Tuesday, January 24, 2023

Program Proposal Due Date: Tuesday, March 14, 2023, by 2 PM

Email copies to:

Alice Colyar, Grant Manager County of Bucks, Department of Workforce & Economic Development

Email: amcolyar@buckscounty.org

Bidders' questions regarding the RFP package should be directed to:

Alice Colyar, Grant Manager

County of Bucks, Department of Workforce and Economic Development

Phone: 267-680-9467

Email: amcolyar@buckscounty.org

This RFP is available in electronic format (PDF).

To receive, please send a request to Alice Colyar at <a href="mailto:amcolyar@buckscounty.org">amcolyar@buckscounty.org</a>, or download a copy at <a href="mailto:www.https://buckscounty.gov/575/Requests-for-Proposals">www.https://buckscounty.gov/575/Requests-for-Proposals</a>.

The County of Bucks, Department of Workforce and Economic Development (WED) reserves the right to change any of the enclosed specifications as required by the Pennsylvania Department of Labor and Industry and/or the Pennsylvania Department of Public Welfare without prior notice to bidders.

WED also reserves the right to reject any and all proposals in whole or in part and/or not award any of the proposals.

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#### **SECTION I: SYNOPSIS**

#### A. OVERVIEW

The Bucks County Department of Workforce and Economic Development (WED) is the entity designated by the Board of Bucks County Commissioners to act as the fiscal agent for the operation of Workforce Innovation and Opportunity Act (WIOA) Programs in Bucks County. As such, the Bucks County WED has also been designated by the Pennsylvania Department of Human Services to administer the WIOA-funded Out-of-School Youth Program in Bucks County.

The County of Bucks solicits qualified and experienced youth service providers interested in and capable of providing allowable subcontracted activities and services to eligible WIOA Out-of-School Youth in Program Years 2023 and 2024 (7/1/23 through 6/30/25) with an option to renew annually for up to two years.

This solicitation is conducted with assistance from the Bucks County Workforce Development Board Review Committee, pursuant to the requirements and conditions of the Department of Human Services in accordance with the Workforce Innovation and Opportunity Act (Public Law 105-220), enacted July 2014, the implementing regulations, and the Policies and Procedures of the Commonwealth of Pennsylvania. WIOA requires that each LWDA (Local Workforce Development Area) has at least one comprehensive one-stop service center providing an accessible marketplace for Employers and Job Seekers to be effectively matched. In Pennsylvania, the one-stop centers are known as PA CareerLink®. The Bucks County WED oversees the PA CareerLink® Bucks County and its Service Providers and, as the entity accountable to the Commonwealth for the performance and financial investment of funds, makes every effort to ensure that workforce investment and development services are effectively and efficiently provided.

The Youth programs will be operated in close cooperation/partnership with the PA CareerLink® Bucks County. The comprehensive PA CareerLink® Bucks County site is located at 4800 East Street Road, Suite 50, Trevose, PA. A satellite office is located at 1 Hillendale Road, Perkasie, PA 18944.

Instructions for submitting proposals are included in the RFP. Interested parties must complete the proposal package as instructed and submit it without exception by **2 PM**, **on March 14**, **2023**, to amcolyar@buckscounty.org.

The selected Contractor will be compensated with WIOA funds. The Bucks County WED plans to fund a proposal that encompasses all requested activities and services for up to a twenty-four-month period; contract extensions for two additional years will be considered for a training provider who achieves a minimum of **80% performance and expenditure rate of the contractual Agreement** on an annual basis.

Please be advised: The level of funding has not been allocated as of the date of this RFP being released. The level of funding will be limited. All funding is contingent upon the availability of funds and continued state and federal authorization for program activities in Bucks County.

Contract award will only be made to Contractor who:

- Sign and adhere to certifications and regulations as described in the appendices.
- Are in compliance at the time of award and maintain compliance with all regulations of the Americans with Disabilities Act.
- Are in compliance at the time of award and maintain compliance with all fiscal regulations under the Single Audit Act.

Contractor must adhere to reporting and invoicing regulations as required by the Bucks County WED; notice is hereby given that failure to adhere to these requirements will result in the termination of any awarded contracts.

Proposals that demonstrate the ability to provide services throughout the county either independently or through partnerships/subcontracts will be viewed more favorably.

Please be advised that finalists may be asked to present their proposals to the Board Review Committee before a final award decision is made.

The selected Provider must demonstrate the capacity to develop relationships with various agencies throughout the county in an overall effort to coordinate activities that address the employment and training needs as well as the social barriers that Youth participants encounter. The Provider must be capable of working closely with all Partners and the Bucks County WED and respond accordingly to changing needs. The Provider must demonstrate the capacity to develop business relationships with economic development and employer communities to enhance immediate paid work experiences and future placement opportunities. The Provider must demonstrate a willingness and ability to leverage funds, resources, and services.

While the Service Provider is responsible for meeting established Youth customer programmatic requirements and participant-based outcomes (established by the PA Department of Labor & Industry and the Bucks County WED), all services provided through the PA CareerLink® Bucks County system, if effectively leveraged, result in appropriate and positive outcomes for the Employers and Job Seekers we mutually serve.

The provision of services in this RFP requires substantive knowledge and understanding of the WIOA and its implementing regulations, applicable state and federal regulation and circulars, the policies of the US Department of Labor and PA Department of Labor & Industry, and our local labor market. Proposers are **strongly** advised to research all of the above on these websites (this is not an exclusive list):

- Bucks County WED, <a href="https://www.buckscounty.gov/539/Workforce-Economic-Development">https://www.buckscounty.gov/539/Workforce-Economic-Development</a>
- PA Department of Labor & Industry, <a href="https://www.dli.pa.gov/Pages/default.aspx">https://www.dli.pa.gov/Pages/default.aspx</a>
- Center for Workforce Information & Analysis, <u>www.paworkstats.state.pa.us</u>
- US Department of Labor, Employment & Training Administration, <u>www.doleta.gov</u>

#### STEVENS AMENDMENT STATEMENT

The Stevens Amendment is an appropriations provision that requires grantees of the Department of Labor (DOL), Health and Human Services (HHS), and Education to disclose for a grant program the percent of the costs financed with federal funds. For program funding details in compliance with the Stevens Amendment, please visit <a href="https://www.buckscounty.gov/1825/Stevens-Amendment">https://www.buckscounty.gov/1825/Stevens-Amendment</a>.

#### **B. CUSTOMERS TO BE SERVED**

WIOA requires funds to be dedicated according to the specific eligibility of individuals. The Service Provider will be responsible for the eligibility certification. The system of record is the Commonwealth Workforce Development System (CWDS), an internet-based database through the PA Department of Labor & Industry. Training will be provided on CWDS to the successful proposer. Paper files are also required to be maintained and transferred to the Bucks County WED.

**Eligible Out-of-School Youth**: Individuals eligible for WIOA funds under the "Youth" funding stream must be an individual who is—

- 1. not attending any school (as defined under State law);
- 2. not younger than age 16 or older than age 24; and one or more of the following:
  - (I) A school dropout.
  - (II) A youth who is within the age of compulsory school attendance but has not attended school for at least the most recent complete school year calendar quarter.
  - (III) A recipient of a secondary school diploma or its recognized equivalent who is a low-income individual and is—
    - 1. basic skills deficient; or
    - 2. an English language learner.
    - 3. An individual who is subject to the juvenile or adult justice system.
    - 4. A homeless individual (as defined in section 41403(6) of the Violence Against Women Act of 1994 (42 U.S.C. 14043e–2(6)), a homeless child or youth (as defined in section 725(2) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11434a(2)), a runaway, in foster care or has aged out of the foster care system, a child eligible for assistance under section 477 of the Social Security Act (42 U.S.C. 677), or in an out-of-home placement.
    - 5. An individual who is pregnant or parenting.

- 6. A youth who is an individual with a disability.
- 7. A low-income individual who requires additional assistance to enter or complete an educational program or to secure or hold employment.

#### C. DEFINITIONS

#### 1. Low-income:

- Someone who receives or is a member of a family that receives cash payments under the federal, state, or local income-based public assistance program;
- Someone who received an income, or is a member of a family that received
  a total family income, for the six-month period prior to application for the
  program involved (exclusive of unemployment compensation, child
  support payments, payments described above) and old-age and survivors'
  insurance benefits received under section 202 of the Social Security Act
  that, in relation to family size, does not exceed 70% of the lower living
  standard income level, for an equivalent period;
- Someone who is a member of the household that receives (or has been determined within the six-month period prior to the application for the program involved to be eligible to receive) food stamps pursuant to the Food Stamp Act of 1977;
- Someone who qualifies as a homeless individual, as defined in subsections

   (a) and (c) of section 103 of the Stewart B. McKinney Homeless Assistance
   Act;
- Someone who is a foster child on behalf of whom State or local government payments are made; in cases permitted by regulations promulgated by the Secretary of Labor, someone who is an individual with a disability whose own income meets the requirements of a program described in subparagraph (a) or of subparagraph (b), but who is a member of a family whose income does not meet such requirements.
- **2. Basic Skills Deficient:** Defined by Federal regulation as computing, solving problems, reading, writing, or speaking English at or below the grade level of 8.0, or the inability to perform these functions at a level necessary to function on the job, in the individuals' family or in society.
- **3. Enrollment:** Defined as consecutive participation of five days; participant is considered enrolled on the sixth day.
- **4. One-Year of Follow-Up Services:** Defined as one year of follow-up case management, with a minimum of documented contact three, five, eight, and

<sup>\*</sup> All male participants 18 years of age and older must register or be registered with Selective Services.

twelve months from the date of termination of participant from the program (not the end date of the Contract of 6/30/2025.)

#### SECTION II: CONTRACT INFORMATION

#### A. PERIOD OF CONTRACT

This request for proposals will cover two Program Years 2023 and 2024, commencing July 1, 2023 and ending June 30, 2025. Based on performance and grant funds availability, a two-year contract extension may be awarded without rebid.

This request for proposal will include follow-up services for each individual enrollee for a minimum of one year following the date of the participant's exit from the program.

Please note: "Summer Youth" activities are allowable within a structured year-round program.

#### **B. ELIGIBLE APPLICANTS**

Eligible applicants include for-profit, non-profit organizations and educational entities with demonstrable ability and experience in designing, implementing, and administering successful programs targeted to WIOA-eligible Youth.

#### C. TYPE OF CONTRACT

If a contract is entered into as a result of this RFP, it will be considered a Vendor/Cost Reimbursement Contract with a line-item budget. This RFP and your agency's response will be incorporated by reference into any contract agreement. All US Department of Labor limitations on excess profits earned by subcontracts/vendors will apply. The Selected Provider will be required to maintain the documentation necessary to support reported costs for seven years and make it available as/if needed.

#### D. LOCATION OF SERVICES

OSY Programs are to be provided at PA CareerLink® Bucks County comprehensive sites: 4800 Street Road, Suite 50, Trevose, PA. Additionally, bidders should include a plan to serve Out-of-School Youth in the Upper part of the county. While on-site presence is required, bidders may also consider how virtual services could be provided.

Respondents to this RFP should not include rental fees and/or utility costs in the budget, as these will be included in the Resource Sharing Agreement (RSA). Respondents should include transportation procedures/services as part of the proposal.

#### E. TIMELINE

RFP Release Date: Tuesday, January 24, 2023

- Bidders' Questions to be received via email to amcolyar@buckscounty.org by Tuesday, February 7, 2023
- Q&A distributed electronically on: Wednesday, February 14, 2023
- Proposal Due Date: Thursday, March 14, 2023 by 2 PM
- Review and Selection Period: March 15, 2023-April 12, 2023
- Award of Contract: Monday, April 22, 2023
- Planning Meetings: May 2023Contract Start Date: July 1, 2023

#### SECTION III: CONDITIONS OF SOLICITATION

#### A. GENERAL CONDITIONS

The release of this RFP does not constitute an acceptance of any offer, nor does such release in any way obligate the Bucks County WED to execute a contract with any respondent. The Bucks County WED reserves the right to accept or reject any or all offers on the basis of budgetary limitations, service to significant population segments, geographic distribution, needs of the area, and other considerations. The Bucks County WED reserves the right to establish additional funding considerations or criteria as necessary. Such considerations may be addressed through final contract negotiations.

Before preparing proposals, respondents should note the following:

- The Bucks County WED will not be liable for any costs associated with the
  preparation of proposals or negotiation of contracts incurred by an offertory. For
  the purpose of this proposal, the Bucks County WED will accept proposals from
  any service provider that can demonstrate the administrative capability to
  successfully provide all the services identified in this RFP.
- All proposals, in their entirety, will become the property of the Bucks County WED
  upon submission. The Bucks County WED will reject any proposal that does not
  follow the format, does not include all of the information specified, including the
  required documentation and certifications, and/or are not submitted by the due
  date and time.
- A public notice of this RFP has been advertised in the *Bucks County Courier Times* and the *Bucks County Intelligencer* and posted on <a href="https://pennbid.net/">https://pennbid.net/</a> and <a href="https://buckscounty.gov/575/Requests-for-Proposals">https://buckscounty.gov/575/Requests-for-Proposals</a>.

#### **B. CONTINGENCIES**

The award of a contract for any proposed service is contingent upon the following:

- Cost of the proposed program;
- Favorable review/evaluation of the proposal;
- Approval of the proposal by the Board Review Committee with a recommendation from the Bucks County WED;

- Demonstration of past performance and expert knowledge in the education and training of this population for the specific criteria addressed in this proposal;
- Ability to provide proof of excellent fiscal accountability;
- Ability to provide transportation or to offer services along accessible transportation routes; and
- Demonstration of innovative or promising practices in serving Youth
- Successful negotiation of any changes to the proposal required by the Bucks County WED.

#### C. ORGANIZATIONAL KNOWLEDGE AND UNDERSTANDING

Provision of services specified in this RFP requires substantial knowledge and understanding of the Workforce Innovation and Opportunity Act. Please refer to <a href="https://www.paworkforce.state.pa.us">www.paworkforce.state.pa.us</a> for a complete copy of the Workforce Innovation and Opportunity Act.

#### D. RIGHT TO KNOW LAW

Provider understands County is obligated to produce records through public information requests including pursuant to the Pennsylvania Right-to-Know Law ("RTKL"), 65 P.S. §§ 67.101-3104. Upon notification to Provider that the County has received a request for records related to this Agreement, Provider shall fully assist County in responding to such request. Assistance shall include, at a minimum, redacting records that Provider asserts contain privileged and/or confidential information and defending such redactions.

#### E. ORGANIZATIONAL FISCAL REQUIREMENTS

Selected Contractor will be required to submit to the Bucks County WED a copy of their agency/organization's most recent audit, including any findings, prior to the development of a contract for services.

#### F. CERTIFICATES OF INSURANCE

The Contractor shall perform its services under this Agreement as an independent Contractor and shall insure, as they may appear, the interests of all parties to this Agreement against any and all claims which may arise out of Contractor's operations under the terms of this Agreement.

The Contractor will provide the original certificate(s) of insurance made out to the County of Bucks showing all insurance coverage carried by the Contractor upon submission of a signed Agreement to the County. The Agreement will not be approved by the County if a certificate is not present. If, during the term of the Agreement, coverage should expire, the county may withhold payments until the Contractor submits a new certificate reflecting the new policy coverage dates.

At a minimum, the Contractor must carry at least the following:

 Commercial General Liability - (policy to include premises and operations, products/completed operations and blanket contractual liability- the contractual section of the coverage must cover this Agreement) Limits apply on a per project/per location basis.

General Aggregate Limit \$2,000,000.

Products and Completed Operations Aggregate Limit \$2,000,000.

Each Occurrence Limit \$1,000,000.

Automobile Liability - to include owned, non-owned and hired vehicles:
 Combined Single Limit \$1,000,000.

#### 3) Workers Compensation

#### Statutory and Employer's Liability:

Bodily Injury by Accident \$100,000. each accident Sodily Injury by Disease \$100,000. each employee \$500,000. policy limit

4) A **Waiver of Subrogation** in favor of the County of Bucks, its Board of Commissioners, employees, directors, officers, departments, and divisions applies under all policies.

#### 5) When it applies, Additional Insured shall read:

The County of Bucks, its Board of Commissioners, employees, directors, officers, departments, and divisions shall be included as additional insured with respect to the work performed for this Contract.

#### 6) Cancellation Clause must read:

Should any of the above-described policies be canceled before the expiration date thereof, notice will be delivered in accordance with the policy provisions.

#### 7) Certificate Holder:

County of Bucks Board of Commissioners, Attn: Office of the Controller, 55 East Court Street, Doylestown, PA 18901.

8) **Excess Liability** coverage is to be in an umbrella form. Any restrictions or limitations in coverage should be specified on the certificate of insurance.

Each Occurrence \$2,000,000. Aggregate Limit \$2,000,000.

#### 9) Professional Liability, Errors and Omissions

Each Jobsite Limit \$1,000,000.

General Aggregate Limit \$2,000,000.

Must remain in place for one year from date of final acceptance.

Except as otherwise approved by the County of Bucks in writing, the following provisions shall apply to each and every policy of insurance which the Contractor is required hereunder to carry:

- a. The form, amount and coverage of each policy, and the insurer under each policy which must be duly licensed in Pennsylvania, shall have an AM Best Rating of B+ or higher (or similar Insurance Company Rating Organization).
- The Contractor shall cause each insurance carrier to deliver its certificate of insurance to the County of Bucks, certifying the applicable insurance provisions herein required
  - i. upon the execution hereof, and
  - ii. at any other time upon the County of Bucks' request.
- c. At least thirty (30) days prior to the expiration of each policy, the Contractor shall provide the County of Bucks with certificates (or copies of policies) of renewal or replacement policies; in the event of non-renewal or cancellation or material change in coverage, a sixty (60) days notice of such action shall be sent via certified mail to the County of Bucks.
- d. The Contractor shall not permit any condition to exist and shall not commit any act or omission, which would wholly or partially invalidate any insurance.
- e. The County of Bucks shall be endorsed as an additional insured on all policies except workers' compensation and professional liability.
- f. The requirements described above are also applicable to any and all subcontractors hired by the Contractor to perform work under this Contract.

The Contractor hereby expressly waives any immunity under the Workers' Compensation Act, either as an employer or statutory employer, for any claim brought by the County. This waiver is intended to comply with the provisions of Section 303(b) [77 PS @ 481(b)] of said act.

The Contractor shall accept full responsibility for the payment of premiums of all insurance, as well as for social security taxes, income tax deductions, and any other taxes or 12 payroll deductions required by law for the Contractor or Contractor's employees who are performing services pursuant to this Agreement.

#### G. SAFETY

Equipment necessary for the safety of the Youth and any worksites will be allowable under the grant if indicated in the proposal, for example, first aid kits, gloves, etc. All items bought for the program that are not dispensable become property of the Bucks County WED at the conclusion of the program.

All staff working with the Youth must possess and show proof of Criminal Background, Child Abuse, and PA State Police (PSP) clearances dated six months or less from the start of the program.

All Child Labor Laws must be adhered to for the length of this proposal.

#### H. APPEALS

Each proposing agency, whose proposal is reviewed by the Board Review Committee, shall receive a written notice of approval or non-approval for the proposed project. Following the notification of award, any respondent who has a complaint concerning the issuance of this RFP, the evaluation of proposals received in response to this RFP, or any matter relating to the method by which the Bucks County WED secures subcontractors, shall have an opportunity to discuss, with the administrative staff, the reasons for non-funding.

Any appeal or complaint must be filed in writing as a grievance with the Bucks County WED. Any decision regarding the resolution of the grievance may be appealed to the Bucks County WED.

Any appeal or complaint must identify any and all contested issues. Subjective interpretations by the review team are not subject to protest or appeal. The written appeal must be filed with and received by the Bucks County WED no later than five (5) working days after the notice of awards is postmarked.

#### I. COOPERATIVE PROGRAM PARTICIPATION & MONITORING

The Bucks County WED reserves the right to monitor and audit all programs which receive funding at any time to ensure proper program management, contract compliance, adherence to the performance standards stipulated in the Contract, and any other area deemed necessary by the US Department of Labor, PA Department of Labor and Industry, and/or the PA Department of Public Welfare.

The Contractor must work cooperatively with all frontline staff members of the Bucks County WED representative organizations, including the PA CareerLink® Bucks County, and must be prepared to report on the program and its performance at quarterly Youth Council and Bucks County Workforce Development Board meetings.

The Contractor will be a PA CareerLink® Bucks County Operating Partner and will provide written and verbal reports on a monthly basis.

#### **SECTION IV: PERFORMANCE REQUIREMENTS**

#### A. YOUTH PROGRAM ELEMENTS

The WIOA Program Elements are required components of youth services programs in accordance with the Workforce Innovation & Opportunities Act.

- 1. Tutoring, study skills training, and instruction leading to secondary school completion, including dropout prevention strategies
- 2. Alternative secondary school offerings or dropout recovery services
- 3. Paid and unpaid work experiences with an academic and occupational education component
- 4. Occupational skill training, with a focus on recognized postsecondary credentials and in-demand occupations
- 5. Leadership development activities (e.g., community service, peer-centered activities)
- 6. Supportive services
- 7. Adult mentoring
- 8. Follow-up services for at least 12 months after program completion
- 9. Comprehensive guidance and counseling
- 10. Integrated education and training for a specific occupation or cluster
- 11. Financial literacy education
- 12. Entrepreneurial skills training
- 13. Services that provide labor market information about in-demand industry sectors and occupations
- 14. Postsecondary preparation and transition activities

The Bucks County WED intends to award a contract to a program provider that provides services in accordance with the WIOA program elements and with an emphasis on dropout prevention and summer employment linked to academic and occupational learning. In addition, the preference of awarding a contract for Out-of-School Youth programs will be given to a program provider that demonstrates expertise in incorporating program elements related to High Priority Occupations in Bucks County and innovative workforce preparation techniques for the emerging workforce through summer work experience linked to year-round services.

The program provider is responsible for the recruitment and eligibility determination of participants, which includes the administration of an approved assessment and maintenance of the Commonwealth Workforce Development System (CWDS), the statewide computerized database system.

There is an inherent expectation that the Contractor will work in a cooperative manner in serving the Youth enrolled in Bucks County Youth programs.

**Follow-Up Services:** Participants who have been terminated from WIOA-funded programs as a "positive termination/entered employment" must be tracked and provided with as-needed follow-up case management and regular contact for at least ONE year following the date of termination.

#### **B. WIOA PERFORMANCE INDICATORS & MEASURES**

Proposals must include specific information related to the following WIOA Performance Indicators and Measures and the respondent's ability to achieve these goals:

- 1. **Employment & Education Rate Q2** = <u>60%</u> of enrolled participants entered employment or enrolled in education and/or training by the 2nd quarter after program exit.
- 2. **Employment & Education Rate Q4** = <u>61%</u> of enrolled participants entered employment or enrolled in education and/or training by the 4th quarter after program exit.
- 3. **Median Earnings Q2** = \$3,315 The median earnings of enrolled participants who are in unsubsidized employment during the second quarter after program exit.
- 4. **Measurable Skill Gains** = <u>65%</u> of enrolled participants in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or employment.
- 5. **Credential Attainment Rate** = <u>62%</u> of enrolled participants attained a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or within one year after exit from the program.

The Contractor will be responsible for documenting the results of their goals and performance and must provide them to the Bucks County WED on a monthly basis (at a minimum, programs that are not meeting enrollment projections or performance requirements may be required to provide updates on a weekly basis).

Performance statistics — identified by the name of each active participant — must be included in the monthly invoice.

#### C. OVERVIEW OF PROGRAM MODEL

#### **Out-of-School Youth Model:**

- Provides comprehensive academic development, including assessing participants with pre- and post-testing in literacy and numeracy skills, and presents program curricula that will enhance the participant's ability to increase grade point levels
- Incorporate the 14 WIOA Youth elements mentioned above
- Assists participants in attaining work-readiness, education, and employment goals
- Provides paid (stipend or subsidized) work experience and/or unpaid community service opportunities

- Incorporated dropout prevention strategies
- Provides leadership training and opportunities
- May provide specific skills training and job-specific literacy to enable participants to enter into unsubsidized employment opportunities
- Demonstrates follow-up and job-retention plans and ability to ensure a continued relationship with the participant at the completion of the program
- Partners with community organizations, local employers, and PA CareerLink® Bucks County.

The level of funding will depend on the proposals and program designs received by the Bucks County WED. Respondents may be asked to revise program components based on other program model RFPs received to ensure the continuum of services is achieved.

#### **SECTION V: PROPOSAL INSTRUCTIONS**

#### A. GENERAL FORMAT

Proposals must be prepared and sequenced in accordance with instructions outlined below. The proposal narrative, excluding the transmittal form, budget information summary, and any attachments, must not exceed 10 double-spaced pages in a font not smaller than 12 pt. All pages must be numbered.

When completed, proposals are to be assembled as follows:

- 1. Proposal Transmittal Form (Attachment 1), please list number of participants served for PY23 and PY24
- 2. Budget Proposal (Attachment 2) for PY23 and PY24
- 3. Narrative
- 4. Program Planning Summary (PPS) (Attachment 3)
- Past Performance Measurements & Demonstrated Effectiveness (Attachment
   4)
- 6. Compliance Checklist (Attachment 5)
- 7. Three references resulting from operating programs of this scope. Include organization name, contact name and title, address, phone number, and email address
- 8. WIOA Element Incorporation Table (Attachment 6)

The Program Planning Summary (Attachment 2) must be included with the proposal. **This document will become part of the Contract and will be required to be submitted with up-to-date actual to-date statistics each month with your monthly invoices.** Failure to submit the PPS with invoices will result in no payment.

The Past Performance Measurements and Demonstrated Effectiveness (Attachment 3) must also be included with the proposal. Respondents must complete the first question; if the answer to the first question is "yes," the respondent must complete the remainder of the form.

The Compliance Checklist (Attachment 4) must also be included with the proposal. Respondents must initial each section and be able to sign the noted documents before the Bucks County WED will allocate WIOA/TANF Youth funding. *Upon award of a contract,* the Bucks County WED will require completed/signed documents, including:

- 1. Contract Compliance Form
- 2. Signed Debarment and Suspension Form
- 3. Lobbying Disclosure Form
- 4. Drug-Free Workplace Form

- 5. Single Audit Compliance Form
- 6. Insurance Form
- 7. ADA Compliance Form
- 8. EEO Compliance Form
- 9. Copy of latest audit

Proposals must be received no later than 2:00 PM on March 14, 2023.

#### **B. NARRATIVE**

In describing the proposed program design and plan of service, please submit a proposal clearly articulating the following sections:

- 1. **Statement of Need**: Describe the problems/needs of Youth in Bucks County and specifically the OSY population we will serve. Provide relevant supporting data. Clearly articulate how the proposed service strategy will address these needs.
- 2. Past Experience or Demonstrated Expertise: Describe staff/agency experience or recognized expertise in providing successful programs targeted to eligible Youth as defined in this RFP. If you have never contracted with the Bucks County WED, you must provide a minimum of two written letters of reference dated after the release of this RFP (as attachments) and three references that the Board Review Committee may contact.
- 3. **Staffing:** Include key staff who will be assigned to the program by title, qualifications, function, and amount of time assigned to the program.
- 4. **Performance Measures:** State how the program will achieve the required Performance Measures. Please be sure to address credentialing and placement.
- 5. **Program Design:** Clearly articulate the program model and how it will "fit" into the Bucks County WED's continuum of services to be offered to Bucks County Youth. Please be sure to include a recruitment strategy and a description of how each WIOA element will be incorporated into the program (Attachment 5).

- 6. **Coordination:** Describe how services will be coordinated with other Contractors, the PA CareerLink® Bucks County, community partners, and employers.
- 7. **Facilities:** Identify the high school and/or describe the facility where the program is to be principally operated.
- 8. **Program Monitoring:** Describe the systems in place to ensure participants receive the services and how the participant will be tracked. Describe the systems for measuring customer satisfaction and continuous improvement.
- Program Administration & Management Plan: Describe the overall administration/management plan for the proposed program, including the following:
  - a. **Supervision**: Indicate, through an organizational chart with a supporting narrative, lines of authority, and responsibility related to the proposed program. Include direct program staff, supervisor(s), manager(s), and administrative support staff. Organizational charts may be included as Attachments.
  - b. **Fiscal Controls and Accounting**: Please describe in the Narrative, or include as an attachment, your organization's policies and procedures for:
    - Cash receipts and disbursements
    - Purchasing
    - Payroll & Travel Policy
    - Cost Allocation Plan provisions for multiple funding sources.
  - c. Record Keeping: Indicate the type of records to be maintained as it relates to Youth Program services. Indicate where records are to be held, who is responsible for them, and the length of time they are to be kept for audit and review. Indicate who is responsible for staff and participant (if paid work experience is provided) time sheets and how and when they will be submitted.

#### C. BUDGET

Each proposal should include a detailed line item budget subdivided into two cost categories of Administrative Overhead and Program Services (See Attachment 2). Programs providing one year of follow-up services must include detailed budget information related to those services. Please use the following format listing both Administrative and Program Services:

- 1. **Staff Wages**: Amount of time in hours and hourly rate of reimbursement for each full-time and part-time position.
- 2. Staff Fringes: Indicate type of fringe benefits provided to staff and percent paid

for each benefit.

- 3. **Staff Travel**: Indicate total number of miles forecast to be traveled and your organization's reimbursement rate.
- 4. Materials/Supplies/Equipment: Indicated type, purpose, and cost for each item including gift cards to be provided as Incentives. Please note: Equipment and gift card purchases are to be purchased for ENROLLED participants. Reimbursement will ONLY be made on invoices that INCLUDE documentation with the Participant's Name, Participant's Signature indicating receipt, and the specific item. Example: If the Contractor purchases ten laptop computers and enrolls six participants, the Bucks County WED will only reimburse for the six computers provided to the enrolled participant with documentation of receipt.
- 5. **Facilities**: List cost of rent if appropriate.
- 6. **Communications**: Telephone, postage, photocopying, printing. Please itemize.
- 7. Insurance/Bonding
- 8. Accounting/Audits
- 9. Transportation
- 10. **Work Experience**: including how much will be spent in Youth earnings and all other eligible activities.
- 11. Supportive Services
- 12. Other Costs: Specify and itemize.

#### D. PROPOSAL EVALUATION

All proposals received by the specified date shall be subject to evaluation by a Board Review Committee comprised of the Board of Directors and other committee members.

Proposals will be evaluated for program quality, efficiency, and effectiveness with consideration of the following criteria:

- Budget Costs
- Cost Per Participant
- Number of Youth Served
- Locations ability to serve a large, diverse county
- Dates/Times of Program
- Key Program Components
- Incorporation of WIOA Elements
- Identification of Innovative practices in engaging/serving youth
- Demonstrated experience in serving youth

## ATTACHMENT # 1

### BUCKS COUNTY DEPARTMENT OF WORKFORCE & ECONOMIC DEVELOPMENT PROPOSAL TRANSMITTAL FORM

#### Program Year 2023 & Program Year 2024; Plus One Year of Follow Up

Organization:			
Address/City/Zip:	<del>-</del>		
Phone:	Fax:	Website:	
Contact Person:	Title:	Email Address:	
Total Funds Requested f	or PY23 & PY24:	_	
Total Youth to be Served	l in PY23: (	Cost Per Participant:	
Total Youth to be Served	l in PY24: C	Cost Per Participant:	
Program Synopsis:	_		
competition, responden accurate, complete, an negotiated in reliance Department of Workford	ments. When a cost of t must certify that to d current at time of on such data shou ce & Economic Develon price was increased	analysis is necessary and there is inathe best of its knowledge and belief of Agreement of price. Awards or all provide awarding agency (the opment) a right to price adjustment displayed.	f, cost data are modifications Bucks County to exclude any
of, that information	on contained herein i	duly authorized to submit this proposits true and correct to the best of my lefter firm and effective through close of	knowledge,
Signed, this day o	f,		
Signature:	Title:		

# ATTACHMENT # 2

### **Company Name**

### **OUT OF SCHOOL YOUTH RFP BUDGET PROPOSAL**

### **County of Bucks Workforce & Economic Development**

July 1, 2023 - June 30, 2025

<b>Administrative Staff</b>		Year 1	Year 2	Notes	<b>Contract Totals</b>
Name or Position					
Salary	\$	1.00	\$ -		\$ 1.00
Fringe	\$	-	\$ -		\$ -
Salary	\$	-	\$ -		\$ -
Fringe	\$	-	\$ -		\$ -
Salary	\$	-	\$ -		\$ -
Fringe	\$	-	\$ -		\$ -
Admin Salary & Fringe Totals	\$	1.00	\$ -		\$ 1.00
<b>Administrative Operations</b>	1				
Staff Travel	\$	1.00	\$ -		\$ 1.00
Materials	\$	-	\$ -		\$ -
Supplies	\$	-	\$ -		\$ -
Equipment	\$	-	\$ -		\$ -
Facilities	\$	-	\$ -		\$ -
Communications	\$	-	\$ -		\$ -
Insurance/Bonding	\$	-	\$ -		\$ -
Accounting/Audits	\$	-	\$ -		\$ -
Transportation	\$	-	\$ -		\$ -
Work Experience	\$	-	\$ -		\$ -
Other Costs (Specify and Itemize)	\$	-	\$ -		\$ -
Other Costs (Specify and Itemize)	\$	-	\$ -		\$ -
<b>Administrative Operations Totals</b>	\$	1.00	\$ -		\$ 1.00
ADMINISTRATIVE TOTALS	\$	2.00	\$ -		\$ 2.00

Program Staff	Ye	ar 1	Year 2	Notes	C	Contract Totals
Name or Position						
Salary	\$	1.00	\$ -		\$	1.00
Fringe	\$	_	\$ -		\$	-

Salary	
Salary	\$ -
Fringe         \$ - \$ - \$ - \$           Salary         \$ - \$ - \$ - \$           Fringe         \$ - \$ - \$ - \$           Staff Salary & Fringe Totals         1.00 \$ - \$ - \$           Program Operations           Staff Travel         \$ 1.00 \$ - \$ - \$           Materials         \$ - \$ - \$ - \$ - \$           \$ - \$ - \$ - \$ - \$ - \$         - \$ - \$ - \$ - \$           Supplies         \$ - \$ - \$ - \$ - \$ - \$ - \$           Equipment         \$ - \$ - \$ - \$ - \$ - \$ - \$           Facilities         \$ - \$ - \$ - \$ - \$ - \$ - \$           Communications         \$ - \$ - \$ - \$ - \$ - \$ - \$           Insurance/Bonding         \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$           Accounting/Audits         \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$           Transportation         \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -	\$ -
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	\$ 1.00
	\$ 2.00
GRAND TOTALS \$ 2.00 \$ -	\$ 4.00

# ATTACHMENT # 3

#### SAMPLE PROGRAM PLANNING SUMMARY

INSTRUCTIONS FOR COMPLETING PROGRAM PLANNING SUMMARIES

#### **GENERAL INFORMATION**

Identify agency submitting proposal, agency address, contact person directly involved in preparing planning summary, a telephone number, and email address at which contact person can be reached.

#### **EXPENDITURES**

ALL NUMBERS MUST BE CUMULATIVE. Numbers in each succeeding quarter must be the same or larger than previous quarter. If no additional increases are planned in successive quarters, last quarters entry should be carried into each quarter until June 30, 2024. Budget negotiations will be conducted prior to the start of the second program year, July 1, 2024 to June 30, 2025.

#### **ENROLLMENTS**

ALL NUMBERS MUST BE CUMULATIVE. Numbers in each succeeding quarter must be the same or larger than previous quarter. If no additional increases are planned in successive quarters, last quarter's entry should be carried into each quarter until June 30, 2024. Program negotiations will be conducted prior to the start of the second program year, July 1, 2024 to June 30, 2025.

Total Currently in Program: This number shows enrollments currently enrolled in project at end of the month. (Note: participants are only enrolled after they have successfully completed the five day probationary period). It is obtained by subtracting Total Terminations from Total Enrollments.

#### **PERFORMANCE**

Please indicate the levels of performance to be achieved. (If a contract is awarded, this column will become ACTUAL Performance.)

\*Note: The Youth Services Program Planning Summary is to be completed with your proposal as a plan to be achieved on a quarterly basis. However, if the Bucks County WED elects to contract with your program, your program will be expected to complete a Program Summary on a monthly basis.

#### **OUT-OF-SCHOOL YOUTH SERVICES PLANNING SUMMARY FOR FIRST PROGRAM YEAR**

JULY 1, 2023 – JUNE 30, 2024

	Orga	nizatioı	ո Name։
--	------	----------	---------

Address:		
Program Contact Person:	Email:	
	Phone Number:	
Fiscal Contact Person:	Email:	
	Phone Number:	

b)

	Q1	Q2	Q3	Q4
TOTAL EXPENDITURES				
TOTAL ENROLLMENTS				
New Enrollments for this period				
TOTAL Currently in Program				
TOTAL TERMINATIONS				

#### c) PERFORMANCE GOALS:

OSY YOUTH PROGRAM	Number	Percentage
Employment & Education Rate (Q2)		%
Employment & Education Rate (Q4)		%
Median Earnings		%
Measurable Skill Gains		%
Credential Attainment Rate		%

NOTE: This form will be required to be updated and submitted with each monthly invoice and must include a list of enrolled participants' names served during the invoice period.

## ATTACHMENT # 4

#### PAST PERFORMANCE MEASUREMENTS AND DEMONSTRATED EFFECTIVENESS

Program as described in this I	RFP?				
☐ Yes ☐ No If yes, pl	lease provide the following info	ormation:			
Period of Performance:	From	То			
Name of Program:					
Program Funded By:					
Program Performance:					
Number of Participants Served:					
Outcomes Achieved:					

Has your organization ever operated a program similar to the WIOA Out-of-School Youth

#### **REFERENCES**

Please attach TWO letters of reference (dated after the release of this RFP) and provide a list of THREE references, including:

- Organization Name
- Contact Name and Title
- Address
- Phone Number
- Email Address

# ATTACHMENT # 5

### WIOA YOUTH: PROGRAM YEAR 2023 COMPLIANCE CHECKLIST

Upon award of Contract, the Bucks County Department of Workforce & Economic Development (WED) will require written certification of the following documents. Prior to the commencement of any program funded with monies under the jurisdiction of the Bucks County WED, a monitoring visit will be scheduled to verify adherence to certain requirements, including compliance with all physical and assistive devices as required by the American with Disabilities Act (ADA).

Prior to the award of any funding, the Contractor will be required to attend an Invoice Training with the Bucks County WED Finance Manager. Specific reports are due on a monthly basis. Specific documentation, including the specific itemization of staff time charged to WIOA Youth contracts, must be included in Contractor's monthly invoices.

It is important for a potential Contractor to know before submitting a proposal:

- 1. Inability to provide the required reports and invoices each month of the Contract will result in the termination of the Contract and may result in the Contractor's repayment of WIOA funds issued up to the date of contract termination.
- 2. Training locations must be in compliance with ADA regulations, both at the time of the contract award and throughout the contract period. Non-compliance issues will result in the termination of the Contract.

The following documents will be required to be submitted at the time of the contract award; please check each box and initial on each line, thereby acknowledging your organization's ability/consent to provide:

	ADA Compliance Certification	
	Single Audit Act; OMB Circular A-133, Compliance	
	Debarment, Suspension & Ineligibility Documentation	
	Certification Regarding Disclosure of Lobbying Activities	
	Drug-Free Workplace Certification	
	Compliance with Section S504 of the Rehabilitation Act of 1973	
	Equal Opportunity Employer Certification	
	Copy of Latest Audit	
	Insurance Certificate listing the County of Bucks	
Na	me of Organization:	
Au	thorized Signatory:	
Tit	le: Date:	

# ATTACHMENT # 6

### WIOA ELEMENT INCORPORATION TABLE

WIOA ELEMENT	PROPOSED STRATEGY
Tutoring, Study Skills Training, Instruction, and Dropout Prevention activities that lead to completion of a high school diploma or recognized equivalent	
Alternative Secondary School and Dropout Recovery Services assist Youth who have struggled in traditional secondary education or who have dropped out of school	
Paid and Unpaid Work Experience is a structured learning experience in a workplace and provides opportunities for career exploration and skill development	
Occupational Skills Training is an organized program of study that provides specific skills and leads to proficiency in an occupational field	
Education Offered Concurrently with Workforce Preparation is an integrated education and training model combining workforce preparation, basic academic skills, and occupational skills	
Leadership Development Opportunities encourage responsibility, confidence, employability, self-determination, and other positive social behaviors	
Supportive Services enable an individual to participate in WIOA activities	

Adult Mentoring is a formal relationship between a youth and an adult mentor with structured activities where the mentor offers guidance, support, and encouragement	
Follow-up Services are provided following program exit to help ensure Youth succeed in employment or education	
Comprehensive Guidance and Counseling provides individualized counseling to participants, including drug/alcohol and mental health counseling	
Financial Literacy Education provides Youth with the knowledge and skills they need to achieve longterm financial stability	
Entrepreneurial Skills Training provides the basics of starting and operating a small business and develops entrepreneurial skills	
Services that Provide Labor Market Information offer employment and labor market information about in- demand industry sectors or occupations	
Postsecondary Preparation and Transition Activities help Youth prepare for and transition to postsecondary education and training	

## Attachment #7

#### PA CAREERLINK® RSAB SUMMARY

**Please note:** The successful proposer will become a Partner in PA CareerLink® Bucks County. As one of the Operating Partners, the Service Provider agent helps determine the yearly operating budget (called the Resource Sharing Agreement Budget, or RSAB) and is responsible for its proportionate share of the operating expenses. The proportionate share is based on the total amount of Full Time Employees ("FTE") the Provider has on-site. The Service Provider must incorporate the RSAB into their WIOA budget to determine the total yearly budget. Historically, the annual cost per FTE is approximately \$17,500. For illustrative purposes, recent RSABs for WIOA Title I Service Providers are listed below:

LINE ITEM	RSAB PY2021		RSAB PY2022	
Facilities	\$	355,000	\$	333,654
Rent - Shared	\$	267,260	\$	150,204
Rent - Direct (UC, DCED, DHS, TRADE)	\$	45,940	\$	44,628
Utilities	\$	40,800	\$	34,100
Building Operating Expense	\$	1,000	\$	104,722
Operations	\$	145,830	\$	149,081
Janitorial Supplies	\$	5,500	\$	3,500
Information Technology - Software	\$	500	\$	500
Office Supplies	\$	10,000	\$	7,500
Equipment Non-Capital	\$	1,500	\$	2,500
Postage	\$	1,100	\$	600
Security (1)	\$	45,600	\$	70,000
Outreach	\$	2,500	\$	3,000
Printing / Reproduction	\$	-	\$	2,000
Equipment - Postage and Copier Machines	\$	7,020	\$	7,000
Information Technology - Technical	\$	51,300	\$	12,096
Information Technology - Licenses	\$	-	\$	20,160
Professional Services	\$	5,300	\$	4,500
Permits	\$	450	\$	225
Telephone / Internet	\$	15,060	\$	15,500
Personnel/Services	\$	179,325	\$	189,501
Site Administrator or Operator	\$	110,900	\$	114,227
Site Administrator or Operator - Telephone	\$	600	\$	600
One Stop Fee	\$	16,500	\$	16,500
One-stop Center Receptionist	\$	47,450	\$	48,874
Joint Staff Training/Development	\$	1,875	\$	7,500
Travel	\$	2,000	\$	1,800
Total Budget	\$	680,155	\$	672,236

<sup>(1)</sup> Security budget for PY22 Covered by Relocation Grant.